

## Recover Indusoft License in W-8x46(9)

1. Run **\\CompactFlash\\InduSoft\\CEServerV4.3\\CEServer.exe** to check the indusoft license existed or not. Please follow the below steps :

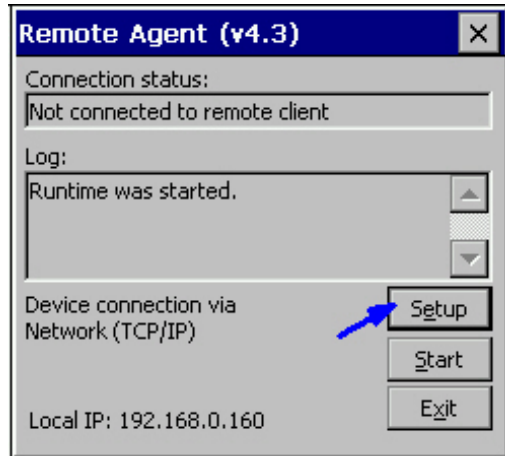


Fig.1

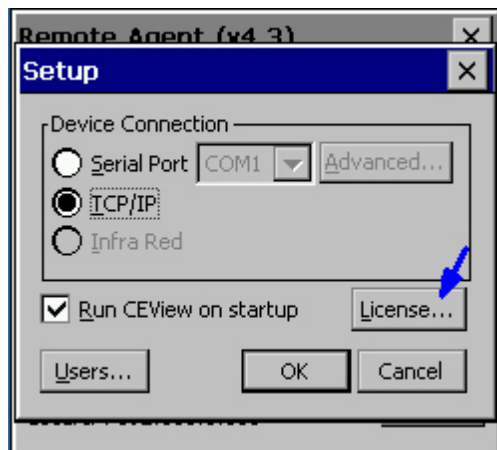


Fig.2

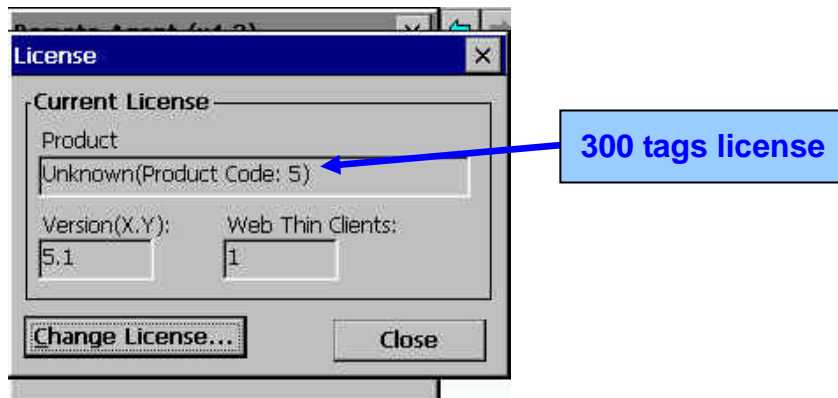


Fig.3

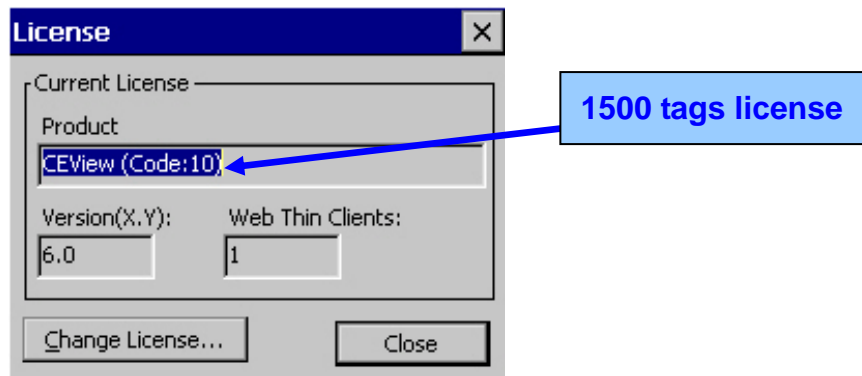


Fig.4

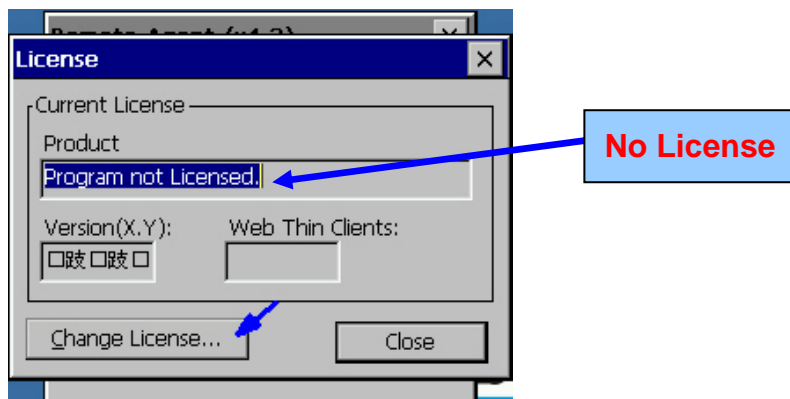


Fig.5

2. If it shows “**Program not Licensed**”, it means that indusoft license is gone and follow the below steps to recover indusoft license.
  - (1 ) Click the “**Change License...**” button like Fig.5 and then check the number in the Site Code field the same as the number in the WinCon Memo. If it is the same, please input the corresponding SiteKey in the Site key Field and click “**Authorize**” button to register indusoft license like Fig.6 ~ Fig.8.
  - (2) If the number in the Site Code is not the same as the number in the WinCon Memo, please send all data in the WinCon Memo to us and we will help you to resolve this problem.

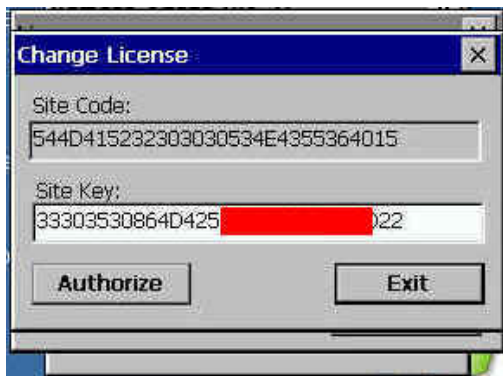


Fig.6

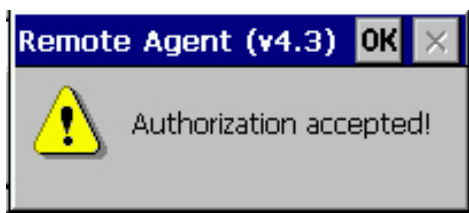


Fig.7

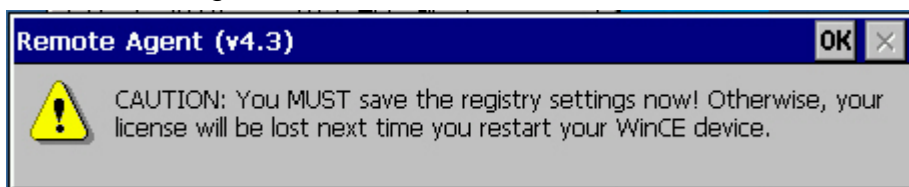


Fig.8

3. If it shows "**Unknown**" or "**CEView**", it means that indusoft license exists. So please follow below steps to recover indusoft license.
  - (1) Execute Start / Settings / Network and Dial-up Connections and disable these two ethernet ports : **DM9CE0** and **DM9CE1**
  - (2) First enable **DM9CE0** and then enable **DM9CE1**. Run InduSoft and check if the warning screen shows or not. If it doesn't show, it means that indusoft license works. So please execute WinCon Utility and click "Save and Reboot" button to save the result.
  - (3) If it still shows the warning message, please repeat **Step (1)** and enable **DM9CE1** ethernet port first and then enable **DM9CE0** ethernet port. Run InduSoft again and check if the warning message shows or not. If it doesn't show, please execute WinCon Utility and click "Save and Reboot" button to save the result.